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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

FLOCKHART et al.

Serial No.: 09/669,486

Filed: September 25, 2000

Atty. File No.: 4366-20

For: "ROUTING BASED ON THE
CONTENTS OF A SHOPPING CART")

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313



Group Art Unit: 3622

Examiner: KEMPER, MELANIE A.

GROUP 300

AMENDMENT AND RESPONSE

"EXPRESS MAIL" MAILING LABEL NUMBER: EL975239496US
DATE OF DEPOSIT: 01/14/2004

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING
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1450, ALEXANDRIA, VA 22313-1450.

TYPED OR PRINTED NAME: Amy S. Duarte

SIGNATURE:

Dear Sir:

INTRODUCTORY COMMENTS

Applicants submit this Amendment and Response to address the Office Action having a mailing date of September 15, 2003 (Paper No. 8). Enclosed herewith is a petition for a one-month extension of time, thereby extending the time period for response from December 15, 2003 to January 15, 2004. Please charge **Avaya Inc.** Deposit Account No. 50-1602 in the amount of \$110.00 as the fee for such extension. Also please charge **Avaya Inc.** Deposit Account No. 50-1602. in the amount of \$410.00 as the fee for newly added Claims 26-43 presented herein. Please credit any overpayment or charge any underpayment to **Avaya Inc.** Deposit Account No. 50-1602.

Please amend the above-identified patent application as follows:

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01 FC:1202
02 FC:1201

324.00 DA
86.00 DA